

Select VSP plans will now auto-calculate in Ciao! Optical. This quick reference guide highlights when to use auto-calculations (vs. manual plans), how to limit and search for plans, and other tips for in-office use. Ciao! will not bill the insurance carrier but will reduce the number of manual calculations keyed into Ciao!

Click the link for plan IDs: [LIVC Auto-Calculation Plan IDs](#)

Key Information

When searching the plan in Ciao!, each VSP plan will be listed by the VSP plan type (Choice, Signature, Advantage) and service or product. For eyeglasses, the wholesale frame allowance (WFA) will also be listed.

In addition, if polycarbonate is a covered in full item, we must select the plan that indicates poly is covered.

VSP CHOICE COMP PR WFA100 0 CPY COV ROS → Covered
VSP CHOICE COMP PR WFA100 0 CPY NC ROS → Not-Covered

All other covered in full eyeglass features (AR Coating, Progressives, Transitions, etc.) you must use the **Generic Plan** and manually calculate in Ciao! as you do today.

VSP-DINAPOLI Assignment 1827937

The product icon selected in Ciao! Optical must match the VSP plan you select.



Exceptions

Contact lenses:

- If the retail amount is over \$1000, you must use the Generic Plan

Eyezen:

- The TA, Blue Filter, and Eyezen copay will be on the DST line (max \$60)
- The Material Copay will be on the base line of lens

Varilux X Fit and Comfort Max Fit:

- The Custom Measurement fee for Varilux X Fit and Comfort Max Fit have been added to the Progressive Copay
- For example, this means the Copay will be \$160 instead of \$150

Ciao! Optical Entry

1. Select the checkmark to apply insurance and begin searching the insurance carrier
2. Change the pulldown bar from EyeMed to **Plan Name** or **Assignment Plan**



3. Search the Auto-Calculation Plan by **Plan ID** or **Plan Name**
4. Click the link for plan IDs: [LIVC Auto-Calculation Plan IDs](#)

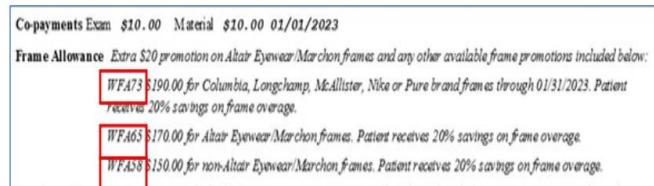


5. When searching by Plan Name, reduce the number of plans by typing in **key words**:

Rosin Key Words:

- VSP Contacts
- VSP Sig Complete WFA_ _ _ (e.g.: 60, 107)
- VSP Sig Lenses Only \$_ _ (patient copay)
- VSP Sig Exam
- VSP Choice Complete WFA _ _ _ (WFA allowance)
- VSP Choice Lenses Only \$_ _ (patient copay)
- VSP Choice Exam
- VSP Adv Complete WFA _ _ _ (WFA allowance)
- VSP Adv Lenses Only \$_ _ (patient copay)
- VSP Adv Exam

6. For complete pair orders, locate the WFA by viewing the patient benefit summary:

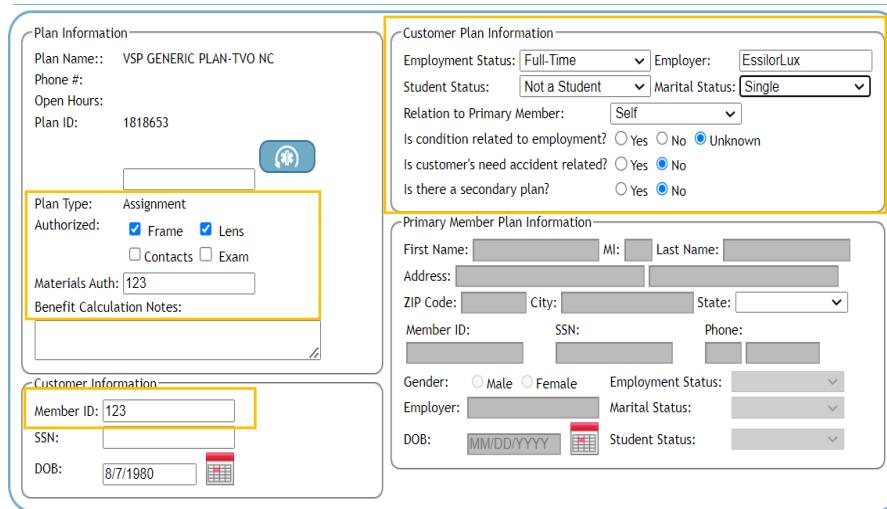


7. Once your search is limited, verify you've selected the correct **Copay** amount
8. Select the correct **Covered** (COV) or **Non-Covered** (NC) polycarbonate plan

LIVC VSP

Auto-Calc Plans

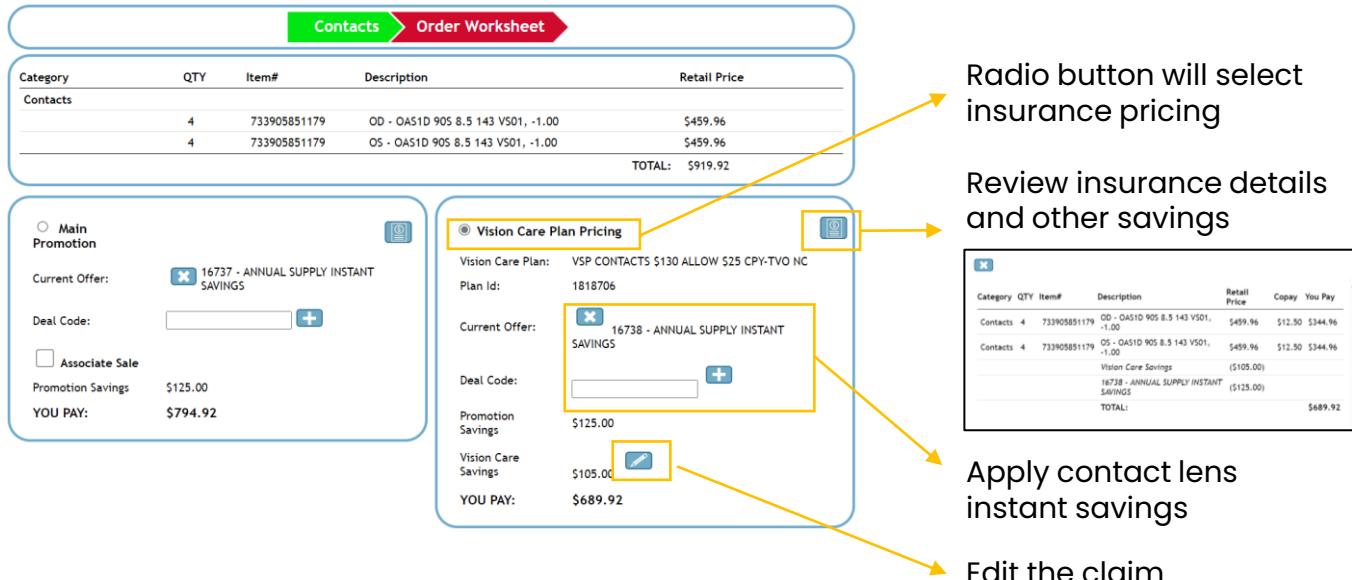
9. Proceed on and enter the Patient Demographics:



10. Enter Services and/or Materials for the patient

11. On Order Worksheet, select **Vision Care Plan Pricing** (radio button)
12. For contact lenses, if applicable, apply contact lens instant savings:

Training Test  



Radio button will select insurance pricing

Review insurance details and other savings

Apply contact lens instant savings

Edit the claim

[Click](#) To View A Video Of How To Search For VSP Auto-calculation Plans

[Click](#) Here To Watch A Video Of The New VSP Process In Action!